

## Coronavirus, Covid-19

If you have any concerns about Coronavirus, the Government – the Department of Health and Public Health England – has issued guidance on symptoms, self-isolation (Stay at Home guidance), travel advice and statistics on cases.

This information can be found here: <https://www.gov.uk/government/topical-events/coronavirus-covid-19-uk-government-response>

Criminal Justice and Coronavirus (Trials, Jury Service and Prison Visits)  
<https://www.gov.uk/guidance/coronavirus-covid-19-and-prisons>

### **Coronavirus and how this could affect my team, my office and working for and with you.**

It may well be the case over the next few weeks and months that people in Leyton & Wanstead who want to see me, find themselves affected by Coronavirus or myself or members of my team contract it.

#### **IF YOU HAVE SYMPTOMS**

If you have symptoms but need to see me about a case – DO NOT come to my surgery. You could infect further people at the venues where I hold surgeries.

Instead, as now, you can write to me with information relevant to your case – set out full details and a timeline of the case, include reference numbers and any organisation you have been dealing with. Send copies of any relevant documents.

You can write to the following addresses or email with scanned documents or photos:

John Cryer MP, House of Commons, Westminster, London SW1A 0AA  
John Cryer MP, 6 Gainsborough Road, Leytonstone, London E11 1HT  
[John.cryer.mp@parliament.uk](mailto:John.cryer.mp@parliament.uk)

#### **IF MY TEAM OR I HAVE SYMPTOMS**

If I or my team contract Coronavirus, this will obviously have an impact on our ability to attend Parliament (debates, lobbying, signing EDMs asking Questions etc) and in the constituency (attending events, meetings, surgeries and processing casework).

Please understand I operate a small team and if any of them contract Coronavirus this will unfortunately have an impact on casework turnaround times. We will look at each piece of casework as we do already and will prioritise on an individual basis (currently things like Universal Credit, Self-Employment worries, rental and mortgage cases are coming in due to Coronavirus) – this may mean your case may not be dealt with as swiftly as would normally be the case. Please be patient with us.

Issues such as bin collections, littering, parking, and Housing should first contact your local councillor.

I have had several cases over consumer related matters such as holidays, tickets etc – please contact the venue, company or check with your insurance first.

**If I have to cancel surgery appointments.**

The last thing I would want is to endanger constituents if I or my team contract Coronavirus. Always check my twitter @JohnCryerMP and my website to check if surgeries have been cancelled. We will try and let you know in advance if this happens.